

COVID-19 Telephone Risk Assessment and testing pathway for mildly symptomatic patients who phone general practice and healthcare settings other than receiving hospitals



Perform risk assessment over the phone

EPIDEMIOLOGICAL CRITERIA

In the 14 days before the onset of illness:

Been in an area with presumed community transmission of COVID-19

OR

Contact with a case of COVID-19 (>15 minutes face to face contact) (< 2metres distance)

OR

Worked in or attended a healthcare facility abroad where patients with COVID-19 were being treated

AND

CLINICAL CRITERIA

acute mild respiratory infection (including at least one of the following: fever, shortness of breath or cough)

OR

• Fever of unknown cause with no other symptoms

Clinical judgement should be employed when assessing these criteria.

Criteria not met



COVID-19 UNLIKELY Proceed as clinically indicated

CONTACT DETAILS: PUBLIC HEALTH Medical Officer Health (MoH): (OOH 0818 501999)

HSE E: 01 635 2145 HSE M: 057 935 9891 HSE MW: 061 483 338 HSE NE: 046 907 6412 HSE NW: 071 985 2900 HSE SE: 056 778 4142 HSE S: 021 492 7601 HSE W: 091 775 200

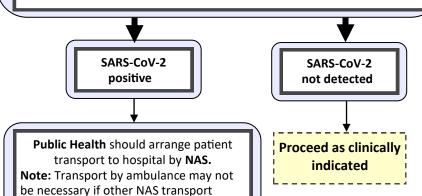
NAS: as per usual channels—(0818 501999)

Meets criteria

- . Contact **PUBLIC HEALTH to DISCUSS** details of the case
- If the patient fits the CASE DEFINITION, Public Health should ring the National Ambulance Service (NAS) and provide name and mobile number of requesting clinician
- NAS COVID-19 HOME ASSESSMENT unit will be dispatched to patient's home. Home assessment consists of:
 - a. Patient clinical assessment
 - b. Acquisition of a clinical sample for SARS-CoV-2 testing
 - c. Assessment of the home for suitability for patient self-isolation
 - d. Provision of verbal and written advice to the patient, family members and/or carers
- 4. **Public Health will alert NVRL** that sample for SARS-CoV-2 testing will be sent
- If patient is deemed not medically fit for home isolation, please see Risk Assessment for use in a Receiving Hospital.

If NAS deem that patient is medically fit and home environment is suitable for Home Isolation:

- Patient may remain in self isolation at home while awaiting SARS-CoV-2 test results
- Requesting clinician will be patient point of contact in case of worsening symptoms
- NVRL will communicate the test result to the requesting clinician, who will inform the patient
- Requesting clinician will phone Public Health if test is positive for SARS-CoV-2



options are available.

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